

## STATEMENT OF IMPARTIALITY, INDEPENDENCY AND NON-DISCLOSURE

We hereby accept and declare that

- ✓ We shall work according to the rules set by ACE GLOBAL TURKEY as well as regulations, communiqués and legislation published and to be published related to inspection monitoring activities as well as the system based on TS EN ISO / IEC 17020 Standard and these rules are binding on us;
- ✓ We shall perform the inspection and monitoring activities impartially, independently, fairly, honestly and according to the principles of confidentiality;
- ✓ Neither we nor our personnel shall be involved in any commercial, financial, administrative or any other activity that might jeopardize the conformity of the Inspection and Monitoring activities, independency and impartiality of the inspection and monitoring decisions and outcomes or that might impair our independency, impartiality and objectivity; we shall neither trade nor act as a broker or consultant for the products we service;
- ✓ We shall serve all our customers fairly, without any discrimination, impartially and access to the process shall be fair,
- ✓ The management system and finance management have been organized and implemented to assure impartiality of our works and all other operations and to sustain such impartiality,
- ✓ We shall continuously identify the possible risks jeopardizing impartiality of ACE GLOBAL TURKEY operations as well as their outcomes and we shall always review them, mitigate their impacts and take corrective actions,
- ✓ All information obtained or created when performing the inspection and monitoring activities shall be handled according to the principles of confidentiality,
- ✓ Neither we nor our personnel assigned to inspection and monitoring process shall make any unfair claims related to implementation and results of such activities and allow other make such claims,
- ✓ In case of a conflict of interest, personnel having duties and responsibilities at our company shall not be assigned to inspection and monitoring activities,
- ✓ Information obtained at any stage of certification activities shall not be disclosed, excluding incidents where disclosure of such information is a legal requirement; if we are legally required to disclose such confidential information, our customers, whose information shall be disclosed, will be notified and necessary written consent shall be obtained unless there is a legal obstacle to do so,
- ✓ We shall not be involved in any activity that might impair the trust in our integrity in all our operations.

**ONUR KAL**

**ÖZLEM ÖZDEMİR**

**GENERAL MANAGER**

**MANAGEMENT REPRESENTATIVE  
/FINANCE MANAGER**

**ACE GLOBAL TURKEY GÖZETİM HİZMETLERİ A.Ş**